

Registration Form

Name of Organisation:

Mailing Address:

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Email: Hand Phone:

Tel (Office): Fax:

Contact Person: Designation:

I/We wish to enrol the following person(s) for the above-mentioned Seminar:

Name	M/ship No.	Reg. Fee (RM)
	SUB TOTAL	
	Add GST @ 6%	
	Total Payable	

Enclosed herewith a crossed cheque No. for the sum of RM issued in favour of "The Institution of Engineers, Malaysia" and crossed 'A/C payee only'. I/We understand that the fee is not refundable if I/we withdraw after my/our application is/are accepted by the Organizing Committee but substitution of participant will be allowed. If I/we fail to attend the workshop, I/we will still pay the registration fee in full.

Signature: Date:

Correspondence

Chairman,
Project Management Technical Division
The Institution of Engineers, Malaysia
Bangunan Ingenieur, Lots 60/62,
Jalan 52/4, P.O.Box 223 (Jalan Sultan),
46720 Petaling Jaya, Selangor Darul Ehsan
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Fax No.: +(603) 7957 768
Email: zainun@iem.org.my (Zainun Rani)



The Institution of Engineers, Malaysia

Understanding ISO 9001:2015 for Business Improvement

Date : 19 December 2016 (Monday)
Time : 8.30am – 5.00pm
Venue : Auditorium Tan Sri Prof. Chin Fung Kee, 3rd Floor,
Wisma IEM, Petaling Jaya, Selangor

BEM Approved CPD/PDP hours: 6 hours
Ref. No : IEM16/HQ/455/S

Registration Fee (Subject of 6% GST)

Grade	Online (RM)	Normal (RM)
IEM Student Member	150.00	180.00
IEM Graduate Member	250.00	300.00
IEM Corporate Member	400.00	450.00
Non IEM Member	800.00	900.00

IMPORTANT NOTES

- For **ONLINE REGISTRATION**, payment **MUST BE MADE ON REGISTRATION** [via RHB Now and Maybank2u - Personal Saving & Personal Current; Any Credit Card - Visa/Master.
- Payment via **CASH/CHEQUE/BANK-IN TRANSMISSION/BANK DRAFT/MONEY ORDER/ POSTAL ORDER/LOU/LOG/WALK-IN** will be considered as **NORMAL REGISTRATION**
- FULL PAYMENT** must be settled before commencement of the event, otherwise participants will not be allowed to enter the hall. If a place is reserved and the intended participant fails to attend the course, the fee is to be settled in full. If the participant failed to attend the course, the fee paid is non-refundable. IEM reserve the right to reject any LOU/LOG not in accordance with these instructions. The Organizing Committee reserves the right to alter or change the programme due to unforeseen circumstances.

Organized by:
Project Management Technical Division, IEM

Synopsis

Business according to the ISO 9001:2015 can be interpreted broadly to mean those activities that are core to the purposes of the organization's existence, whether the organization is public, private, for profit or not for profit.

ISO 9001 is a standard that sets out the requirements for a quality management system. It helps businesses and organizations to be more efficient and improve customer satisfaction. A new version of the standard, ISO 9001:2015 has been launched, replacing the previous version (ISO 9001:2008).

This one day course is to provide guidance to changes to the requirements of ISO 9001:2015 and describe the steps necessary for implementation and improvement by the organization. It is designed for anyone involved in the development, implementation, maintenance and improvement of a Quality Management System (QMS). This training will highlight the new standard, its structure, changes needed and way forward to implement the new standard effectively.

Biodata of Speaker

Ir. Dr. Ahmad Anuar bin Othman, PEng, FIEM, MIQM, IRCA Registered Lead Auditor, MRCA Registered QMS Consultant, MRCA Certified Senior Auditor, CCPM, MPMI, PMP graduated with a Doctorate in Project Management from UiTM, Shah Alam in 2006. He received Master of Science (Distinction) in Construction Management from University of Birmingham in 1998. He earns his Bachelor Degree in Civil Engineering from State University of New York, Buffalo in 1986.

Ir. Dr. Ahmad Anuar bin Othman is a former Board member and life member of Institute of Quality Malaysia. He has more than 25 years of experience and has been actively involved in promoting Quality Management System in different field of industries as well as developing and delivering training programs related to quality. He has been invited as Guest Lecturer in the subject of Quality Management in a number of local universities and agencies. He is a former Director of Quality and Performance Audit Section of DID.

He is also a Certified Construction Project Manager with CIDB. He also serves as a Member in Panel of Assessors in the Malaysian Construction Industry Excellence Awards under CIDB since 2014.

He is currently the Chairman of Project Management Technical Division of IEM, a council member of IEM and a Board Member, Board of Engineers Malaysia.

He has completed a University of New South Wales program for Leadership and similar program organized Center for Creative Leadership San Diego, California. He attended training in Advance Human Resources Management at University of California Los Angeles and Human Resource Institute of New Zealand.

Itinerary

08.30 – 09.00	Registration
09.00 – 09.45	Introduction to ISO 9001:2015
09.45 – 10.30	Management Principles of the new standard
10.30 – 11.00	Refreshment Break
11.00 – 01.00	Improvement Through Process Approach and PDCA
01.00 – 02.00	Lunch
02.00 – 03.30	Developing Strategic Direction of the Organization
03.30 – 04.00	Refreshment Break
04.00 – 05.00	Addressing Risks and Opportunities

CANCELLATION POLICY

IEM reserves the right to postpone, reschedule, allocate or cancel the course. Full refund less 30% if cancellation is received in writing more than 7 days before start date of the event. No cancellation will be accepted prior to the date of the event. However, replacement or substitute may be made at any time with prior notification and substitute will be charged according to membership status.

PERSONAL DATA PROTECTION ACT

I have read and understood the IEM's Personal Data Protection Notice published on IEM's website at <http://www.myiem.org.my> and I agree to IEM's use and processing of my personal data as set out in the said notice.